Southwest ISD
Facilities Usage Process Flow Chart

Reservation Request

Start

Go to swisd.net
Scroll to Quick Links, click on “Facility Request”

“Requestor” (external organizations or internal) reviews Community Use calendar website for availability.

“Requestor” creates an log in. Once your request has been received, you will receive a notification through your email. If your organization has been approved, proceed to the next step.

“Requester” log back in through Community Use website. Create your schedule.

Facilities Activation

External Organizations: The person who is in charge of your schedule will contact you and provide their contact and email address. Certificate of insurance, payment, Agreement Letter, and finalization of schedule will be discussed by the designated person.

Internal: The person who is in charge of your schedule will contact you and provide their contact and email address.

Payment, Certification of Insurance, and Agreement Letter must be received before your schedule will be approved. An email will be sent to you with an approved notification.

Services Provided
1. Utility Services
2. HVAC Activation
3. Custodian(s)
4. On-site Administrator

Reservation Confirmation
1. Original Requestor
2. School or Department

Payment Transaction
1. Payments can be mailed to address on invoice or made in person.
2. Receipt will be mail.
Southwest Independent School District
Facility Request Contacts

Debra Martin
Facility Usage Coordinator
210 622-4370 ext.3762
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Areas of Responsibilities:
All Interior Facilities

Martha Devorah
Facility Usage Coordinator
210 622-4370 ext.3761
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Areas of Responsibilities:
All Exterior Facilities
How to Login and Submit a Request

Go to *Insert District Community Use link*

At the top of the page, you’ll see a link to Login to Request Facility Use. Click here to login.

If you have already registered, enter your login name and password into the form and click Login:

When you login, you will start on the Home tab. Here you can view the calendar. If no events are showing, be sure you have a Location selected. Anytime you make a filter choice on the Calendar, be sure to click the Filter button.
You will also see some tabs at the top of the page. To begin making a request choose Request Facility Use:

Note: If this is your first time making a request through CommunityUse, you will be asked to read the terms and conditions that the district provides. You will also be asked to verify that you agree to these terms each time you submit a request.

You have two forms to choose from when submitting a request.

1. The Normal Schedule Form is the easier to use. It will allow you to request up to 20 events at one time. All of your events should be in the same room(s) at the same time over different days.

2. The Recurring Schedule form will allow even more events. You can choose up to 100 events with this form, and the events should be in the same room(s) at the same time over different days – and these days will happen on a recurring basis (e.g. every Monday and Wednesday for a month, or every Sunday for a year, etc.)
Let’s start with a *Normal Schedule*.

You will be asked to fill in some required fields. These are indicated with an orange vertical line.

You can also ‘hide’ sections of the page by clicking on the icon. You can use this feature to help minimize scrolling and to keep track of sections of the request page you have already completed. The icon allows you to jump to different sections of the page.

1. After you’ve entered your Event Title,
2. You will be asked to choose a Location & Room. You can select up to 50 rooms by using the CTRL key to highlight your choices.
3. You can enter the Event Date by typing in the date, or clicking on it from the calendar.
4. Then enter your event time. Times must be in 15 minute increments, so be sure to enter the broadest range of time required to accommodate your event.
5. You are **required** to

This feature will look for conflicts with events that have already been approved on the calendar. Your requested rooms will show at the top, and the time frame you’ve requested will show in a yellowish color. If you see a black or red X in the box – there is already an event scheduled at that time. The system will allow you to proceed with entering your request even when a conflict is present. This will
likely slow the processing time of your request, and may result in the request being declined based on district policy. Please consult the district or educational institution on their policies regarding double booking.

For a **Recurring Schedule** follow the same steps as above with the exception of entering dates. The date range field will look like this:
**Recurrence Patterns:**

- **Daily** – this is every day in the date range including weekdays and weekends

- **Weekly** – Use this for meetings on specific days of the week. Choose Recur every “1” week for your weekly meetings and then choose the day of the week as well

- **Monthly** – You can have a meeting on a specific date(like the 15th) of each month, or you can choose the second option which allows you to choose a floating date like the Second Weekday of Every 1 month. Choosing every 3 months would be a quarterly meeting and every 6 months for bi-annual meetings, etc.

Next you will select your **Organization**. Only the organization(s) you’ve been approved for will show in the list. You will be able to see ALL contacts with that group.

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**Setup Requirements and Rental Requests:**

- **Required Maintenance Services**
  - Audio/Visual
  - Custodial
  - Heating/Ventilation/Air Conditioning

- **Required IT Services**
  - Internet Connection
  - Projector

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<thead>
<tr>
<th>Charge Type</th>
<th>Quantity</th>
<th>Rental Description</th>
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If your organization has Setup Requirement enabled, you will be able to request special services. Simply check the box and then you can enter detailed setup information in the box. Some services may be limited to district use. There may be fees associated with some services.

Look under the Help tab and contact your district liaison for more information on services, availability and cost.

**Event Information**

1. **Total Attending** - Enter the approx. number attending
2. **Yes, please display events on the community calendar** – leave this box checked unless the district indicates otherwise.
3. **Other Needs** - Additional information about your request can be entered here. If you have Setup Requirements enabled, it is recommended that as much information be put in those fields as possible
4. **Signature/Terms & Conditions** - this is your Email address that you logged in with. It will need to match *exactly* and is case sensitive. You are also asked to confirm that you have read the Terms and Conditions. You can click the words ‘terms and conditions’ to review the district policy info.
5. **Submit** - After you have completed all required fields, entered your email signature and agreed to the Terms and Conditions, click “Submit” to enter your request.
If your request was successfully entered, the webpage will reload and you will see a message like this:

**Schedule #11111 has been saved!**

You should also receive an email notification confirming your request was received. Save this email and refer to the Schedule ID number should you have any questions or need to make any changes.

Please allow an appropriate amount of time for the request to be processed by the district. If you have any questions, refer to the Help tab for district contact information.
The My Organizations Tab:

You can come here to review the Organization(s) that you have been approved to submit request for.

Clicking the Organization Name will take you to the Organization Information page, where you can verify Address and other important information including Insurance Information. Please contact your CommunityUse administrator if any of the information is inaccurate or out of date to have this updated.
The My Settings Tab:

You can come here to update your personal contact information or reset your password.

Be sure to click Submit to save any changes.

Thank you for using the CommunityUse site to submit your online requests. Refer to the Help tab for contact information should you have any questions.